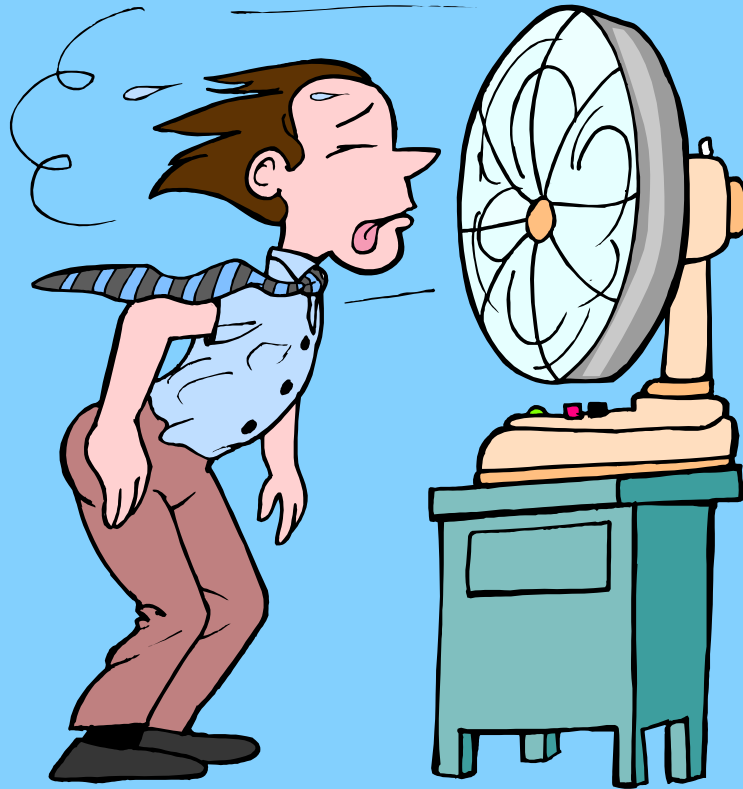


**HEY YALL! IT'S COOL....**

**A NEW LOOK at COOLING ASSISTANCE ISSUES**

# COOLING ASSISTANCE IN GEORGIA 2006



# HOW IT HAPPENED.....



- **COST OF FUEL + FUNDING + ELECTIONS = IT'S HOT IN THE SOUTH!**
- **FIRST COOLING PROGRAM IN 6 YEARS!**

# WHAT TO DO??

- **FANS?**
- **AIR CONDITIONERS?**
- **VENDOR PAYMENT?**



# HEAT, DIVERSITY, and ADVERSITY CONSIDERATIONS



- **AVERAGE TEMP IN LOW 90'S, HUMIDITY VERY HIGH!**
- **ELECTRIC FANS DO NOT PREVENT HEAT-RELATED ILLNESS IN EXTREME HEAT**
- **SOME ELDERLY CLIENTS DO NOT LIKE AIR CONDITIONERS**
- **HOW TO DISTRIBUTE?**

# **HEAT, DIVERSITY, and ADVERSITY CONSIDERATIONS**

- **AIR CONDITIONERS “RUN UP” THE ELECTRIC BILL**
- **ONE PREVIOUS COOLING PROGRAM HAD MIS-MANAGEMENT ISSUES**
- **SOME CONSUMERS WANT THEIR BILLS PAID!**



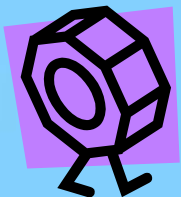
# DECISION MADE!



- **CONSUMER CHOICE!**
- **PAYMENT OF \$220 TO VENDOR or,**
- **FAN WITH MISTING CAPABILITIES**  
or
- **PURCHASE AND INSTALL WINDOW  
AIR CONDITIONER**

# NUTS AND BOLTS IN A HURRY

- PROGRAM OPENED IN 12 DAYS
- DEVELOP POLICY
- MAKE SYSTEM CHANGES
- TRAIN AGENCIES
- NOTIFY PUBLIC
- RISK MITIGATION



# **GEORGIA'S 2006 COOLING PROGRAM**

- **PRIORITY INTAKE FOR ELDERLY**
- **ONE TIME BENEFIT – CONSUMER CHOICE**
  - ✓ **VENDOR PAYMENT OF \$220.**
  - ✓ **MISTING FAN UP TO \$110**
  - ✓ **AIR CONDITIONER UP TO \$350 INCLUDING INSTALLATION**
- **WEEKLY REPORTS FROM CONTRACTORS**

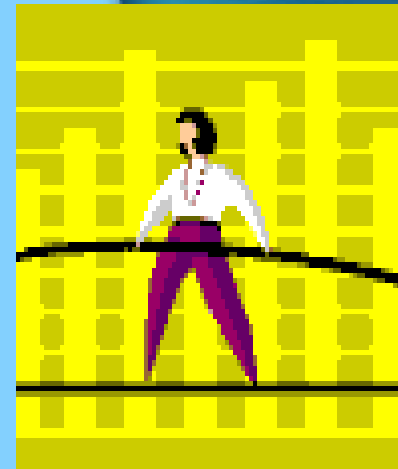
# **RISK MITIGATION OR HOW TO AVOID "MUD"!**

- **LEARN FROM THE PAST!**
- **SUPPORT FROM "SISTER AGENCIES", IE,  
DIVISION OF AGING,**
- **MANAGEMENT PRESS CONFERENCE AND  
PUBLIC SERVICE ANNOUNCEMENTS**
- **RESEARCH COSTS**
- **SET VALUE LIMITS ON FANS AND AIR  
CONDITONERS**



# **AVOID THE MUD MITIGATE THE RISKS**

- **REVIEW AND SIGN OFF ON WEEKLY REPORTS,**
- **SOME ON-SITE VISITS BY STATE STAFF**
- **USE DATA FROM WEEKLY REPORTS TO DETERMINE AVERAGE COSTS**
- **REQUIRE A WRITTEN EXPLANATION FOR ALL DISCREPANCIES**



# AVOID THE MUD RISK MITIGATION

- FOLLOW UP WITH CORRECTIVE ACTION
- REQUIRE IMMEDIATE REPAYMENT OF FUNDS
- REPORT STATS BACK TO AGENCIES
- KEEP MANAGEMENT INFORMED



# THE END.....

- RECONCILE
- RECOVER UNSPENT FUNDS
- COMPLETE REPORTS
- **STAY COOL!**

