



A Faith Friendly Agency

“Service Delivery Through Faith Based Organizations”

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Nashville, TN

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Agenda

- What is Crisis Assistance Ministry?
- Overview of Agency Programs
- Faith Based Initiatives
- Faith Friendly Culture
- Faith Community Partnership
- Donor Collaboration



What is Crisis Assistance Ministry?

Mission

To provide assistance and advocacy for people in financial crisis, helping them move toward self – sufficiency.

History

- Non-profit agency formed by the faith community in 1975 to assist people in financial crisis.
- In 1985, Crisis Assistance Ministry became the lead agency for Mecklenburg County and the United Way of the Central Carolinas.
- In 2001, the Mecklenburg County Emergency Assistance Program was merged with the agency to create a total one stop shop for emergency financial assistance to prevent eviction and utility disconnect.



Overview of Programs

Emergency Financial Assistance Program

Provides emergency financial assistance for housing, utilities and food for low-income residents of Mecklenburg County while providing guidance and referrals to promote self-sufficiency.

Impacts - 2006

Financial Assistance	\$7,474,458
Interviews given	22,061
Households served/Total people	14,835/47,472

Economic Self-Sufficiency

Provides assessments, referrals and linkages to long-term community services for households that find themselves in “chronic” financial crisis.



Overview of Programs

Home Essentials Program

Provides essential clothing, household items, furniture and appliances without charge to low-income families in Mecklenburg County so that they can redirect their limited income to purchase other necessary items and services.

Impacts – 2006

Clothing & Household Items Provided	684,563
Family Visits	27,892

Faith Based Initiative

Center for Faith Based and Community Initiative (CFBCI)

Mission

To create an environment within several levels of the federal government that welcomes the participation of faith based and community based organizations as valued and essential partners assisting Americans in need.

- A CFBCI is located in several federal departments under Executive Order including: Health and Human Services, Department of Labor, Homeland Security, Commerce, Veterans, etc.



Faith Friendly Culture

- Serve as a centralized conduit for over 200 houses of faith and congregations to serve Charlotte/Mecklenburg working poor and citizens in financial crisis.
- Foster collaborations between public, private and faith organizations and resources.
- Offer the faith community and individuals firsthand experiences with potential causes, symptoms and solutions to poverty through volunteerism and advocacy. Volunteers account for over 40% of all work performed at Crisis Assistance Ministry.
- Provide venues for employees and volunteers to practice faith based values without infringing on the rights of others.

Faith Community Partnership

- Maintain consistent contact with faith community and congregations through Congregational Liaison and Leadership Team.
- Promote faith and community involvement through advocacy initiatives.
- Create a faith friendly work environment.
- Allow employees and volunteers to practice universal faith principles of mentoring, counseling and giving without proselytizing.
- Foster interfaith collaboration through our shared mission and vision.

Donor Collaboration

Total Revenue and Financial Aid for Fiscal Year 2005-06

\$12,520,111

Sources	Contribution	Percentage
Individuals	\$1,231,251	10%
Congregations	742,060	6%
Foundations	864,808	7%
United Way	556,603	4%
Corporations	656,260	5%
Miscellaneous	133,307	1%
Donated Goods (est. Value)	1,911,883	15%
Public Financial Aid	4,962,948	40%
Public Administrative	1,460,991	12%

Support (Mecklenburg Count Department of Social Services outsourcers administration of all public emergency financial assistance to Crisis Assistance Ministry, providing a centralized and efficient resource for emergency aid).

Questions?

Thanks

